

Frequently Asked Questions (FAQs)

1. What is an NOC and why is it required? An NOC (No Objection Certificate) is a document issued by the Kerala Fire and Rescue Services Department to ensure that a building complies with fire safety standards. It is required to ensure the safety of occupants and to prevent fire hazards.

2. What are the types of NOCs issued for buildings? The department issues three types of NOCs:

- **Site NOC:** Before construction starts.
- **Final NOC:** After the completion of construction.
- **Renewal NOC:** Issued annually after the Final NOC expires.

3. What is a Site NOC and when do I need it? A Site NOC is required before the construction of a building begins. It ensures that the proposed construction plans comply with fire safety regulations.

4. How do I apply for a Site NOC? You can apply for a Site NOC through our web portal at noc.fire.kerala.gov.in Fill out the application form online, submit the required documents, and pay the applicable fee.

5. What is a Final NOC and when is it issued? A Final NOC is issued after the construction of the building is completed. It certifies that the building complies with fire safety standards as per the approved plans.

6. How do I apply for a Final NOC? To apply for a Final NOC, visit our web portal at noc.fire.kerala.gov.in complete the application form, pay the applicable fee and, submit the required documents.

7. What is a Renewal NOC and why do I need it? A Renewal NOC is issued annually after the Final NOC expires. It ensures that the building continues to comply with fire safety standards.

8. Are there any fees for obtaining an NOC? Yes, there are fees for obtaining Site NOC and Final NOC. The fees vary based on the height and occupancy of the building.

9. How are the NOC fees calculated? NOC fees are calculated based on the height of the building and its occupancy type. Detailed fee structures are available on our web portal.

10. How long does it take to process an NOC application? The processing time for an NOC application varies. Typically, a Site NOC and Final NOC may take a few weeks, while a Renewal NOC is processed within 15 days.

11. Can I check the status of my NOC application online? Yes, you can check the status of your NOC application online through our web portal at noc.fire.kerala.gov.in.

12. Who can I contact for more information or assistance with my NOC application? For more information or assistance, you can contact our nodal officers. Contact number and email available in NOC web portal Click on > Help > Nodal Officers.

13. What are the common reasons for NOC application rejection? Common reasons for rejection include:

- Incomplete or incorrect application forms
- Non-compliance with fire safety standards
- Inadequate or faulty fire safety systems
- Failure to submit required documents or fees

14. Are there any exemptions from obtaining an NOC? Certain small residential buildings or structures may be exempt from obtaining an NOC. However, it is essential to check with the Kerala Fire and Rescue Services Department for specific exemptions and guidelines.

15. Is there an inspection process involved in obtaining an NOC? Yes, inspections are conducted as part of the NOC issuance process. For Site NOC, the proposed site is inspected. For Final NOC, a detailed inspection of the completed building and its fire safety systems is conducted. For Renewal NOC, annual inspections ensure on-going compliance.

16. Are there specific fire safety standards my building needs to comply with? Yes, your building must comply with the National Building Code of India (NBC) and LSGD's safety regulations. Detailed guidelines are available on our web portal and through the Kerala Fire and Rescue Services Department.